



## Service Training Course Schedule 2010.

Mediwatch is committed to providing the best training possible for the Distributors and Customers.

During 2010 Mediwatch will be running service support courses upon request at their UK base in Rugby.

Courses are conducted by their very experienced service staff who have unique detailed knowledge of the systems.

Should you have a specific request for service training from your engineers then please contact us at Mediwatch, and we will do our best to accommodate you.

### Service Courses

#### Urodynamic & Ultrasound Basic Service (2 days)

- Please contact Mediwatch Service Department and we will try to accommodate your preferred dates and requirements.

(Courses will normally commence at 10:00 am on the first day and finish at 16:00 hours on the second day.)

### Service Course Information

#### **Duet & Sensic Family of Urodynamic Systems.**

**Urodyn 1000, Portaflow, Multiscan and Portascan+.**

**New additions: Portaflow Advanced.**

**Product Information: Bioscan.**

**Later this year: Urodyn+**

This two day training course is designed to provide information to service engineers allowing them effectively to repair the Mediwatch range of Urodynamics and Ultrasound equipment up to board level.

Knowledge will be gained regarding servicing and calibration of the Duet and Sensic Family of systems, hardware identification, configuration and basic software operation.

The courses includes hands on operation and repair/troubleshooting of Duet, Urodyn 1000 and Ultrasound systems to basic board level, enabling the service and support staff to provide the best service for their customers.

The course is designed primarily for service engineers who are responsible for the repair and configuration of the Mediwatch range of products and who have little or no previous experience with these systems.

(Course content may be subject to change as new products are introduced.)



## **General Information.**

Venue: Training courses held in the UK are at the Mediwatch Service Workshop, the exact location will depend on the number of participants.

Instruction: Courses are conducted by fully trained Mediwatch staff.

Registration deadline: Candidates are requested to provide at least Eight weeks notice before a course.

Fee: Free of charge

Language: The language for the course will be English.

Attendance Limits: Places are strictly limited, and are assigned on a first come first served basis.

Cancellation: Participants are required to give as much notice as possible if they cannot attend.

Travel & Accommodation: All Attendees will be responsible for arranging their own transport and accommodation including all costs. Mediwatch can, upon request arrange suitable accommodation reservations if required. This should be clearly indicated on the reservation form.

## **How to book.**

Please fill in and return the attached form. A confirmation will be sent and you will be contacted to verify if your request is available.

If you have any questions regarding the training courses, please contact Mediwatch Technical support Manager, Geoff Howard or send email to: [Service@mediwatch.com](mailto:Service@mediwatch.com).

We look forward to hearing from you.



## Registration Form

### Service Training

Basic Urodynamics & Ultrasound.

□ **Please request dates**

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Company: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Arrival Date: \_\_\_\_\_

Departure Date: \_\_\_\_\_

Reservation required: \_\_\_\_\_

Other Comments: \_\_\_\_\_

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